



DAVID BROWNLEE BIO

ENGAGING, FUN, WORLD-CLASS
TRAINING AND EDUCATION

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David Brownlee is a customer experience, communication, and leadership expert. He is the CEO of The Brownlee Group, LLC and founder of the Rockstar Customer Service Training Program.

He is a two-time, number one, best-selling author of Rockstar Service, Rockstar Profits and Customer Service Success and has been featured in Time Magazine, People Magazine and others.

He is a former business coach and seminar leader for Tony Robbins and has conducted over 5,000 one-on-one coaching sessions with business owners and executives.

He has trained over 2M businesses and individuals from his online courses, keynotes, live events and coaching programs. His clients range from small businesses to large companies - from Harley-Davidson, and Oakley to Google and LinkedIn.

David is a serial entrepreneur and sold his first company in 2005. He then moved to Central America with his wife to take a break and learn his 3 s's...Spanish, Salsa and Surfing. One night when coming home from dinner in a taxicab, David and his wife were kidnapped at gunpoint. David was robbed, beaten and stabbed in the leg.

After making it through that horrific experience, David decided in that moment, that life is short and dedicated himself to helping others. He looks at this life event as a "blessing" because it has led him down the path to be here with you on your journey.

David believes that we all deserve to be successful in life and business. He also believes that each one of us has the power to create a positive ripple effect of kindness and respect for one another through our interactions. We make this impact, one person at a time.

He currently lives in San Diego, CA with his wife and two children.

Fun fact: David is the biggest winner in the history of the Hollywood Squares Game Show on CBS with Whoopi Goldberg.